

ZANZIBAR COMPETITION – TERMS & CONDITIONS

1. Promoter

The Promoter of the Competition is **Sylko NSP (Pty) Ltd** (Registration No: 2004/012460/07), a subsidiary of **The Lion Match Company (Pty) Ltd** (Registration No: 1998/008912/07), both with registered address: 20 Mahatma Gandhi Road, Point Waterfront, Durban, 4001.

2. Competition Name

This competition is called the **Zanzibar Competition** (“the Competition”).

3. Eligibility

The Competition is open to all South African residents with a valid South African identity document, except directors, members, partners, employees, agents, consultants of the Promoter, marketing service providers, or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners, or immediate family members.

4. Age Requirement

The competition is open to adults above the age of 18 years.

5. Competition Period

The Competition commences on **1 February 2026** and ends at 23:59 on **30 June 2026**. Any entries received after the closing date will not be considered.

6. How to Enter

Participants must:

- Purchase **any two (2) products** from the following brands: **Comfitex, Loving Touch/Olivate, Santaloom, Cherubs, Duel**.
- Enter via **WhatsApp** by either scanning the QR code or sending a message to **076 613 6829** and following the prompts.
- Retain **proof of purchase**.

Each valid till slip equals one entry.

7. Costs

Standard WhatsApp data rates may apply.

8. Entries

- You may enter **once per day**.

- Maximum **3 entries per month**.
- **1 slip guarantees 1 entry**.

9. The Prize

The winner stands a chance to win **one (1) trip to Zanzibar** for a family of four (4), which includes:

- Return economy-class flights
- Accommodation
- Meals
- Airport shuttle (Maximum value of R2 500 per one way trip for the family)
- Travel insurance

All other costs not expressly included are for the winner's account.

9.1 Travel Insurance and Medical Responsibility

- The Promoter provides **travel insurance** for the duration of the trip.
- Any medical expenses, insurance excess amounts, hospitalisation, emergency treatments, or related medical costs not covered by the travel insurance policy are for the winner's account.
- The Promoter is not liable for any illness, injury, death, or medical condition experienced during or after the trip and indemnifies the Promoter accordingly.

9.2 Liability for Damages

The winner and accompanying travellers are responsible for any damage caused to property, accommodation, transport providers, third parties, or any other person during the trip. Any such costs or claims are for the winner's account and the winner indemnifies the Promoter accordingly.

9.3 Inability to Travel

If the winner is unable to travel for any reason (including illness, pregnancy, medical restriction, or personal circumstances), the prize may be forfeited, and an alternate winner may be selected at the Promoter's discretion. The prize is **not transferable** unless expressly approved in writing.

10. Prize Forfeiture

Any prize not taken up within **two (2) weeks** of notification will be forfeited.

11. Winner Information

Winners must provide **full names, South African ID numbers, contact details**, and sign an acknowledgment of receipt of the prize.

12. Winner Selection

Winners are selected via **random draw** after the Competition closes and will be notified via **WhatsApp, email, phone, or social media**. Winners must verify their details and eligibility.

- **Competition end date:** 30 June 2026
- **Contact winner:** Within **2 weeks after the competition ends** (by 14 July 2026)
- **Announce winner:** **3 weeks after the competition ends** (by 21 July 2026)

13. Contact Attempts

The Promoter (or its agent) will attempt to contact the winner once per day for **five (5) consecutive working days**. Failure to make contact may result in forfeiture and selection of an alternate winner.

14. Transport Cost Limitation

Transport costs are **not part of the prize** and cannot be redeemed for cash.

15. Travel Availability

- The winner must be available to travel on dates determined by the Promoter.
- The winner is responsible for holding a **valid passport** and obtaining any visas or travel documents required.
- If the winner cannot meet these travel requirements, the prize may be forfeited and an alternate winner selected.

16. Previous Winners

Participants who have won any competition run by The Lion Match Company (Pty) Ltd or its subsidiaries in the past **six (6) months** are not eligible to win.

18. Rules Availability

A copy of these rules will be available on the Promoter's official websites and social media platforms during the Competition period.

19. Publicity

The Promoter reserves the right to name winners publicly. By entering, participants consent to the publication of their name and/or image and indemnify the Promoter accordingly.

20. Failure to Claim

Failure to claim the prize or comply with the requirements within **one (1) month** may result in disqualification and selection of an alternate winner.

21. Entry Disclaimer

The Promoter is not responsible for lost, damaged, delayed, incorrect, or incomplete entries.

22. Technical Disclaimer

The Promoter is not responsible for technical failures that prevent entry submission.

23. Fraud and Abuse

The Promoter may disqualify entries if fraud, cheating, manipulation, or abuse is suspected.

24. Automated Entries

Entries from agents, third parties, organised groups, or automated systems are not accepted.

25. Prize Restrictions

The prize is **not exchangeable for cash** and **not transferable**.

26. Right to Terminate

The Promoter may change or terminate the Promotion at any time if circumstances arise outside its control, without notice.

27. Prize Substitution

If the prize is unavailable, the Promoter may substitute it with a prize of **equal value**.

28. Liability

The Promoter and its associated companies are not liable for any loss or damage arising from participation or prize acceptance.

29. Final Decision

The Promoter's decision is final; no correspondence will be entered into.

30. Acceptance of Rules

Participation constitutes acceptance of these Terms and Conditions.

General Terms and Conditions:

Without detracting in any way from the Promotion Rules, the following general provisions shall be applicable to these Rules.

- a. The Promoter of the Promotion is Sylko NSP (Pty) Ltd, a subsidiary of The Lion Match Company (Pty) Ltd
- b. By entering and participating in the Promotion, you agree that the Promoters may collect and process your personal information for purposes of this Promotion in accordance with the Protection of Personal Information Act, No 4 of 2013.
- c. The Promoters, their directors, members, partners, employees, agents, consultants, any other person who directly or indirectly controls or is controlled by them or any supplier of goods and services in connection with this Promotion and their spouses, life partners, parents, children, siblings, business partners or associates are not eligible to participate in or enter this Promotion.
- d. In the event of a dispute, the decision of the Promoters will be final, and binding and no correspondence will be entered into. In this regard and for further clarity, the Promoters shall be entitled to deal with such disputes (or any failure by entrants to follow the rules) in their sole discretion, including that the Promoters shall be entitled, in addition to any other rights which the Promoters may have in terms of these rules, to immediately disqualify entrants from this Promotion. By entering the Promotion and/or accepting any prize/reward, the entrants, users and/or winners hereby indemnify, release, and hold harmless the Promoters (including their subsidiaries, holding companies and affiliates), their directors, employees, agents, suppliers and contractors (the "Promoters parties"):
 - i. From and against any actions, claims and/or liability for injury, loss, damage, expense, or claim of any kind resulting in whole or in part, directly or indirectly, from participation in the Promotion, and/or the use, acceptance, or possession of a Reward, and/or participation (or non-participation) in a Reward-related activity.
- e. Entrants who, in the Promoters' sole determination, act unlawfully, fraudulently, in breach of these Rules or otherwise dishonestly may be disqualified from participating in the Promotion and shall not be eligible to win any Reward.
- f. Additional to any other rights contained in the Promotion rules, the Promoters reserve the right to terminate the Promotion at any time with immediate effect. If this is the case, the Promoters will provide a notice on the website/ social media pages, and it shall be the responsibility of entrants to review such website/ social media page in this respect. In such event, all entrants hereby waive any rights, which they may have against any of the organizer parties and acknowledge that they will have no recourse or claim of any nature against the organizer parties.
- g. The Promoters are not liable for any technical failure on the prize awarded. Any prize is accepted by a winner at his/her own risk and the Promoters are not liable, at any time, for any defect in the prize.
- h. The Promoter is not responsible for inaccurate details supplied to any entrant by any third party connected with this competition.
- i. The Promoter reserves the right to use the images taken of the winner for publicity purposes in any manner they deem fit, without remuneration being made payable to the winner. Any personal data relating to the winner, or any other entrants will be used solely in accordance with current South African data protection legislation and will not be disclosed to a third party without the entrant's prior consent.

- j. The duration of this Promotion may also be extended or curtailed at the sole discretion of the Promoters. If this is the case, the Promoters will provide notice of this on the website or digital platforms.

Exclusions and other important terms

- a. Nothing in these Terms and Conditions is intended to, or must be understood to, unlawfully restrict, limit or avoid any rights or obligations, as the case may be, created for either the participant or the Promoter in terms of the Consumer Protection Act, 68 of 2008 ("CPA").
- b. By entering the Programme in accordance with its terms, Participants acknowledge that the Programme will be managed in accordance with the provisions of the CPA. Qualifying participants undertake to expeditiously do all things necessary to enable the Promoters to comply with their obligations under the CPA including, but not limited to providing such personal information as may be required in order to facilitate handing over the reward
- c. These Terms and Conditions shall be governed by the laws of the Republic of South Africa.